



April 14, 2020

Dear Ascent Clients & Caregivers,

One day at a time. Today, more than ever, this statement rings loud and true. Keeping up with the news, health alerts and personal family needs of this unprecedented and ever-changing environment can be seemingly impossible. Despite the uncertainty, Ascent Respiratory Care continues to strive to best serve you. We are working tirelessly to tap all possible resources to maintain the equipment and supplies that you need.

In early March 2020, Ascent began to order a surplus of supplies in anticipation of your needs in the coming months. However, we are now receiving back order notifications from our suppliers that will impact certain supplies our clients use.

### **Why Are Shortages Occurring?**

Over the past few of weeks, The Strategic National Stockpile has released ventilators for use with COVID-19 patients. Many of these ventilators are the same models that are used in the home setting. This means the circuits and other supplies you use are the same as those now being used in the hospitals.

### **Can I Still Get My Supplies?**

Yes, Ascent Respiratory Care still has supplies for you. However, we will experience shortages if we send the allowable number of supplies to everyone. As responsible members of the healthcare community, we must work to support everyone. Therefore, I ask that you do your part to support our community by conserving supplies. If your supply order is impacted during this shortage, an Ascent Respiratory Therapist will contact you by phone to discuss how to safely conserve and extend the life of your supplies.

As we continue to navigate these extraordinary circumstances together, please stay safe and help flatten the curve by strictly adhering to state, local and federal mandates and guidelines. For additional information on keeping yourself safe and healthy, please visit [Covid19.Colorado.gov](https://www.covid19.colorado.gov) and/or [CDC.gov](https://www.cdc.gov) and follow these basic guidelines:

- Stay home. Currently, people should stay home except for essential needs.
- If you must go out for essential needs, keep 6 feet between yourself and other people (people who don't live in the same household as you) whenever possible. No hugs, no handshakes.
- To protect others, wear a non-medical mask that will cover your mouth and nose when outside your home and yard. Wash your face covering frequently.

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- Frequently and thoroughly wash your hands with soap and water for at least 20 seconds. If soap and water are not available, use hand sanitizer with at least 60% alcohol.
- Cover coughs and sneezes with a tissue, then throw the tissue in the trash, or use your inner elbow or sleeve.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Clean surfaces in your home, and personal items such as cell phones, using regular household products.
- Stay home and self-isolate if you're sick.

Ascent Respiratory Care understands the care and supplies you receive from us are an essential part of your health and wellbeing, and we are committed to ensuring you have the resources you need through the duration of this health crisis.

Should you have any questions regarding the services or supplies we provide to you, please contact us at 303-954-8953 or at [admin@ascentcares.com](mailto:admin@ascentcares.com). Thank you for allowing us to be part of your healthcare team.

Sincerely,

A handwritten signature in black ink, appearing to read "Roxanne Venard", with a long horizontal flourish extending to the right.

Roxanne Venard, RRT  
President  
Ascent Respiratory Care